

# Understanding and Acquiring Usage Statistics

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# OhioNET Webinars – Usage Statistics

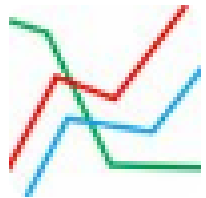
## **Session I – February 22, 2018**

Understanding and Acquiring Usage Statistics

## **Session II – April 19, 2018**

Managing and Utilizing Usage Statistics

# Don't Panic



**Fake Library Stats** @FakeLibStats · 7 May 2014

Moving the conversation to library **statistics** is the best way to get someone to leave you alone at a party

↩ 8

↻ 46

♥ 29

<https://twitter.com/FakeLibStats>

<https://www.facebook.com/FakeLibStats/>

# Session I Agenda

- Challenges
- Select
- Acquire

# Challenges

QUANTITY, QUALITY

# Quantity

COUNTER Compliant:



Supports SUSHI:



Current Holdings:



Configured:

**173 Platforms Found**

Platform Name	COUNTER Compliant	Supports SUSHI	Packages
<a href="#">ABC-CLIO Digital Collections (ABC-CLIO)</a>	Yes	No	1
<a href="#">Accessible Archives (Accessible Archives)</a>	Yes	Yes	16
<a href="#">ACM Digital Library (Association for Computing Machinery (ACM))</a>	Yes	Yes	1
<a href="#">ACS Publications (American Chemical Society)</a>	Yes	Yes	6
<a href="#">AEA Publications (American Economic Association (AEA))</a>	Yes	Yes	1
<a href="#">AIP (American Institute of Physics)</a>	Yes	Yes	1
<a href="#">Akadémiai Kiadó (Akadémiai Kiadó)</a>	Yes	Yes	1
<a href="#">Alexander Street Press Platform (Alexander Street Press)</a>	Yes	Yes	52
<a href="#">Allen Press Pinnacle (Allen Press)</a>	Yes	Yes	1
<a href="#">Allen Press Pinnacle (Alliance for Strong Families and Communities)</a>	Yes	Yes	1
<a href="#">Allen Press Pinnacle (American Accounting Association (AAA))</a>	Yes	Yes	1
<a href="#">Allen Press Pinnacle (American Association of Avian Pathologists)</a>	Yes	Yes	1

# Quality

Dear Librarian,

Thank you for subscribing to mathematics and statistics titles hosted on the [redacted] platform. We recently discovered errors in many institutions' usage statistics for March 2014. The **problem** has been corrected, and we recommend that your institution re-run its COUNTER-3 usage statistics for 2014 to be sure that you have accurate data for all of your holdings hosted on [redacted].

Only one month's data was affected, but the differences are significant for some libraries.

To view your library's holdings and to run corrected usage reports, please visit the Manage My Account page at [redacted].

Your institution's [redacted]

We do apologize for this inconvenience. We have fully audited our usage reporting systems and expect accurate data reporting—now COUNTER-4 compliant—going forward.

Dear colleague –

We are writing to make sure you're aware of a recent issue with [redacted] 2015 usage reports. We recently uncovered an issue which caused PDF downloads to be undercounted in COUNTER 4 reports from the period of August 26, 2015 to November 23, 2015. This issue has now been resolved, and we have corrected and verified usage data for this timeframe.

We are contacting you because our records indicate that you ran one or more [redacted] COUNTER 4 reports during the impacted timeframe. In order to ensure that you have correct usage data, we kindly ask that you visit [redacted] and re-run reports for the impacted timeframe.

We apologize for any inconvenience this may cause. Please note only to [redacted] COUNTER 4 reports for usage between August 23, 2015. Other reports and other timeframes are not impacted.

Date	Value	Volume	ProductID	Title	EventName	EventDetail
20-Apr-2014 23:23:12	58.3333	0.3333333433	DFAEE129-85F1-4BD3-A4F8-9076AC6145D1	Crocs, Inc.	Content View	CompanyProfile
20-Apr-2014 23:22:40	58.3333	0.3333333433	DFAEE129-85F1-4BD3-A4F8-9076AC6145D1	Crocs, Inc.	Content View	CompanyProfile
20-Apr-2014 23:21:33	58.3333	0.3333333433	DFAEE129-85F1-4BD3-A4F8-9076AC6145D1	Crocs, Inc.	Content View	CompanyProfile
20-Apr-2014 23:38:39	29.1667	0.1666666716	DFAEE129-85F1-4BD3-A4F8-9076AC6145D1	Crocs, Inc.	Content View	CompanyProfile
20-Apr-2014 23:38:44	29.1667	0.1666666716	DFAEE129-85F1-4BD3-A4F8-9076AC6145D1	Crocs, Inc.	Content View	CompanyProfile
20-Apr-2014 23:38:54	29.1667	0.1666666716	DFAEE129-85F1-4BD3-A4F8-9076AC6145D1	Crocs, Inc.	Content Download	CompanyProfile
20-Apr-2014 23:41:45	29.1667	0.1666666716	DFAEE129-85F1-4BD3-A4F8-9076AC6145D1	Crocs, Inc.	Content View	CompanyProfile
20-Apr-2014 23:41:55	29.1667	0.1666666716	DFAEE129-85F1-4BD3-A4F8-9076AC6145D1	Crocs, Inc.	Content View	CompanyProfile
20-Apr-2014 23:48:43	29.1667	0.1666666716	DFAEE129-85F1-4BD3-A4F8-9076AC6145D1	Crocs, Inc.	Content View	CompanyProfile
15-Apr-2014 01:33:58	116.6667	0.3333333433	MLIP1231-0008	United States - Organic Food	Content View	ML Industry Profile
15-Apr-2014 01:33:44	116.6667	0.3333333433	MLIP1231-0008	United States - Organic Food	Content View	ML Industry Profile
15-Apr-2014 01:33:47	116.6667	0.3333333433	MLIP1231-0008	United States - Organic Food	Content Download	ML Industry Profile
14-Apr-2014 23:59:08	116.6667	0.3333333433	MLIP1232-0016	United States - Books	Content View	ML Industry Profile
14-Apr-2014 23:58:30	116.6667	0.3333333433	MLIP1232-0016	United States - Books	Content View	ML Industry Profile
14-Apr-2014 23:57:55	116.6667	0.3333333433	MLIP1232-0016	United States - Books	Content View	ML Industry Profile
15-Apr-2014 00:00:58	175	0.5	MLIP1232-0016	United States - Books	Content View	ML Industry Profile
15-Apr-2014 00:00:25	175	0.5	MLIP1232-0016	United States - Books	Content View	ML Industry Profile

# Quality - Usus

The screenshot shows the Usus website interface. At the top left is the Usus logo with the tagline 'a community website on usage'. To the right is a search bar and a 'get in touch' link with an envelope icon. Below the header is a navigation menu with items: Home, About Us, Useful Links, News & Opinions, Usage Report Issues (circled in red), and Hints & Tips. The main content area is divided into two columns. The left column is titled 'Categories' and lists: Book Reports, Database Reports, Journal Reports, Platform Reports, and SUSHI. The right column is titled 'Usage report issues' and lists several items, each with a plus sign icon and a date:

- + IngentaConnect COUNTER JR1 is noncompliant - 23rd Feb 2017
- + Missing data from Vision4Press Journal Reports - 15th Feb 2017
- + JR5 Year of Publication columns - 18th Oct 2016
- + Invalid reports from Silverchair publishers - 6th Sep 2016
- + Invalid BR\* reports from Springer - 10th May 2016
- + Q&A about COUNTER metrics posted on LIB-STATS - 2nd Mar 2016
- + COUNTER R4, SUSHI & ProQuest - 11th Sep 2015



Select

UNDERSTAND, IDENTIFY, PRIORITIZE

# Understand - COUNTER

- Counting Online Usage for NeTworked Electronic Resources (COUNTER)
  - Release 4 (effective now)
  - Release 5 (effective January 2019)

The logo for COUNTER, featuring the word "COUNTER" in a blue, sans-serif font. The letter "N" is stylized with a diagonal line extending upwards and to the right. Below "COUNTER" is the tagline "CONSISTENT CREDIBLE COMPARABLE" in a smaller, blue, sans-serif font.

COUNTER  
CONSISTENT CREDIBLE COMPARABLE

# Register of COUNTER Compliant Publishers/Vendors

## REGISTER OF COUNTER COMPLIANT PUBLISHERS & VENDORS

Quick search

### Audited Entity

ACS Publications  
Adam Matthew Digital  
American Mathematical Society  
ASTM International  
Atypon Systems  
Begell House Publishing  
Bentham Science Publishers Ltd  
Berghahn Books  
BioOne  
Bloomsbury Publishing Plc  
BMJ Publishing Group  
Cambridge University Press  
Casalini Libri  
CNKI-Tongfang Knowledge Network Technology C  
(Beijing)  
Credo Reference  
Dictionnaires Le Robert  
EBSCO databases (EBSCOHost)  
EBSCO eBooks (EBSCOhost)  
Elsevier Science Direct  
Elsevier SCOPUS



### JSTOR

Address:

Phone:  
734-887-7001

Email:  
Jenna.Hirschman@ithaka.org

Audit Passed  
Jun 2016

Last Audit Date:  
Apr 2016

Audit due:  
Apr 2017

### AUDITED REPORTS PRODUCED

Journal	Database Reports	Books Reports	Multimedia Reports	Title Reports	Consortium
Journal Report 1	Journal Report 1a	Journal Report 1 GOA	Journal Report 2	Journal Report 5	

Available reports

Unavailable reports

# COUNTER E-Journal Reports

- **JR<sub>1</sub> - # of FT article requests by month & journal**
- **JR<sub>1</sub> GOA - # of gold OA FT article requests by month & journal**
- JR 1a - # of successful FT article requests from an archive by month & journal
- **JR<sub>2</sub> - access denied to FT articles by month, journal, category**
- JR<sub>3</sub> – # of successful item requests by month, journal & page-type
- JR<sub>3</sub> Mobile - # of successful item requests by month, journal & page-type for usage on a mobile device
- JR<sub>4</sub> - total searches run by month and collection
- **JR<sub>5</sub> - # of FT article requests by YOP & journal**

# JR<sub>1</sub> Example

Journal Report 1 (R4)		Number of Successful Full-Text Article Requests by Month and Journal									
Miami University Library											
Period covered by Report:											
2016-01-01 to 2016-12-31											
Date run:											
2/13/2017											
Journal	Publisher	Platform	Journal DOI	Proprietary Identifier	Print ISSN	Online ISSN	Reporting Period Total	Reporting Period HTML	Reporting Period PDF	Jan-16	Feb-16
Total for all journals	American Association of Zoo Veterinarians	Allen Press Pinnacle					14	3	11	0	0
Journal of Zoo and Wildlife Medicine	American Association of Zoo Veterinarians	Allen Press Pinnacle	10.1638/zvet	zamd	1042-7260	1937-2825	14	3	11	0	0

# COUNTER E-Book Reports

- **BR<sub>1</sub> - # of title requests by month & title**
- **BR<sub>2</sub> - # of section requests by month & title**
- **BR<sub>3</sub> - access denied to content items by month, title, category**
- **BR<sub>4</sub> - access denied to content items by month, platform, category**
- **BR<sub>5</sub> - total searches by month & title**
- BR<sub>7</sub> - # of successful unique title requests by month & title in a session

# BR2 Example

Book Report 2 (R4)		Number Of Successful Section Requests by Month and Title								
Department:81622:Miami University - IESBS		Section Type:								
		Chapter								
Period covered by Report:										
2016-01-01 to 2016-12-31										
Date Run:										
2/15/2017										
	Publisher	Platform	Book DOI	Proprietary Identifier	ISBN	ISSN	Reporting Period Total	Jan-16	Feb-16	Mar-16
<b>Total for all titles</b>		<a href="http://ScienceDirect.com">ScienceDirect.com</a>					719	159	49	35
A Survey of Cell Biology	Academic Press	<a href="http://ScienceDirect.com">ScienceDirect.com</a>			978-0-12-364649-1	0074-7696	1	0	0	1
A Survey of Cell Biology	Academic Press	<a href="http://ScienceDirect.com">ScienceDirect.com</a>			978-0-12-364656-9	0074-7696	1	0	0	0
A Survey of Cell Biology	Academic Press	<a href="http://ScienceDirect.com">ScienceDirect.com</a>			978-0-12-374332-9	0074-7696	2	0	0	0
Advances in Agronomy Vol: 49	Academic Press	<a href="http://ScienceDirect.com">ScienceDirect.com</a>		AGRON	978-0-12-000749-3	0065-2113	3	0	0	0
Advances in Botanical Research Vol: 49	Academic Press	<a href="http://ScienceDirect.com">ScienceDirect.com</a>		ABR	978-0-12-374735-8	0065-2296	3	0	0	0
Advances in Computers Vol: 43	Elsevier	<a href="http://ScienceDirect.com">ScienceDirect.com</a>		ADCOM	978-0-12-012143-4	0065-2458	2	0	0	0
Advances in Ecological Research Vol: 32	Academic Press	<a href="http://ScienceDirect.com">ScienceDirect.com</a>		AECR	978-0-12-013932-3	0065-2504	3	0	0	0
Advances in Experimental Social Psychology	Academic Press	<a href="http://ScienceDirect.com">ScienceDirect.com</a>		AESP	978-0-12-374492-0	0065-2601	3	0	0	0
Advances in Experimental Social Psychology Vol: 38	Academic Press	<a href="http://ScienceDirect.com">ScienceDirect.com</a>		AESP	978-0-12-015238-4	0065-2601	8	0	0	0
Advances in Experimental Social Psychology Vol: 39	Academic Press	<a href="http://ScienceDirect.com">ScienceDirect.com</a>		AESP	978-0-12-015239-1	0065-2601	1	0	0	0
Advances in Experimental Social Psychology Vol: 40	Academic Press	<a href="http://ScienceDirect.com">ScienceDirect.com</a>		AESP	978-0-12-015240-7	0065-2601	12	0	0	0

# COUNTER Database Reports

- **DBR1 - total searches, result clicks & record views by month & database**
- **DBR2 - access denied by month, database & category**
- **PR1 - total searches, result clicks & record views by month & platform**
- **MR1 - # of full multimedia content unit requests by month & collection**
- MR2 - # of successful full multimedia content unit requests by month, collection & item type



# DBR<sub>1</sub> Example

<b>Database Report 1 (R4)</b>		<b>Total Searches, Result Clicks and Record Views by Month and Database</b>					
<b>Miami University - Ohio</b>							
<b>Period covered by Report:</b>							
<b>2016-01-01 to 2016-12-31</b>							
<b>Date Run:</b>							
<b>2/16/2017</b>							
<b>Database</b>	<b>Publisher</b>	<b>Platform</b>	<b>User Activity</b>	<b>Reporting Period Total</b>	<b>Jan-17</b>	<b>Feb-17</b>	<b>Mar-17</b>
American Consumer Culture	AMD	AMD	Regular Searches	44	0	0	0
American Consumer Culture	AMD	AMD	Searches-federated and automated	0	0	0	0
American Consumer Culture	AMD	AMD	Result Clicks	9	0	0	0
American Consumer Culture	AMD	AMD	Record Views	20	0	0	0
American West	AMD	AMD	Regular Searches	15	15	0	0
American West	AMD	AMD	Searches-federated and automated	0	0	0	0
American West	AMD	AMD	Result Clicks	21	21	0	0
American West	AMD	AMD	Record Views	53	53	0	0

# COUNTER Release 5

- Release 5
  - <https://www.projectcounter.org/code-of-practice-five-sections/abstract/>
- Better balance
  - Consistency: Report layout & vocabulary
  - Simplicity: Fewer reports
  - Flexibility: Filters instead of “optional” reports
  - Clarity: Clearly defined metric types and formatting expectations

# COUNTER Release 5 List of Reports: Platform, Database/Collection, Title

- Platform Report 1 – Usage by Month and Platform
- Database Report 1 – Usage by Month and Database/Collection
- Database Report 2 – Access Denied by Month and Database/Collection
- Journal Title Report 1 – Usage by Month and Journal Title
- Journal Title Report 2 – Access Denied by Month and Journal Title
- Book Report 1 – Usage by Month and Book Title
- Book Report 2 – Access Denied by Month and Book Title

# COUNTER “Friendly Guides”

- [Friendly Guide to Journal Reports](#)
- [Friendly Guide to Book Reports](#)
- [Friendly Guide to Database Reports](#)
- [Quick Guide to Record Views and Result Clicks](#)

# Understand - SUSHI

## Standardized Usage Statistics Harvesting Initiative (SUSHI)

- [About SUSHI](#)
- [SUSHI for Librarians](#)
- [SUSHI Tools](#)
- [SUSHI Server Registry](#)



# SUSHI Harvesting

## All COUNTER Loads

Report: All

Load Status: All

Upload Type: All

4,107 COUNTER Load Found

<input type="checkbox"/>	Date Loaded (GMT)	Platform	Report	File Name
<input type="checkbox"/>	2017-03-21 05:01 AM	Cambridge Core ((Cambridge University Press))	BR2	SUSHI.BR2.Cambridge Core.2017.3.21.xml
<input type="checkbox"/>	2017-03-21 05:01 AM	Cambridge Core ((Cambridge University Press))	JR1	SUSHI.JR1.Cambridge Core.2017.3.21.xml
<input type="checkbox"/>	2017-03-15 05:02 AM	APS (American Physical Society)	JR1	SUSHI.63.JR1.2017.3.15.xml
<input type="checkbox"/>	2017-03-15 05:02 AM	library.cqpress.com (Congressional Quarterly (CQ Press))	JR1	SUSHI.64.JR1.2017.3.15.xml
<input type="checkbox"/>	2017-03-15 05:02 AM	library.cqpress.com (Congressional Quarterly (CQ Press))	DB1	SUSHI.64.DB1.2017.3.15.xml
<input type="checkbox"/>	2017-03-15 05:02 AM	AEA Publications (American Economic Association (AEA))	JR1	SUSHI.85.JR1.2017.3.15.xml
<input type="checkbox"/>	2017-03-15 05:02 AM	JSAD (Alcohol Research Documentation, Inc.)	JR1	SUSHI.136.JR1.2017.3.15.xml
<input type="checkbox"/>	2017-03-15 05:02 AM	Tandfbooks (Taylor & Francis eBooks)	BR1	SUSHI.196.BR1.2017.3.15.xml
<input type="checkbox"/>	2017-03-15 05:02 AM	Oxford Journals (Oxford University Press)	JR1	SUSHI.239.JR1.2017.3.15.xml
<input type="checkbox"/>	2017-03-15 05:01 AM	SAGE Journals ((SAGE Publications))	JR1	SUSHI.JR1.SAGE Journals.2017.3.15.xml
<input type="checkbox"/>	2017-03-09 06:02 AM	Scitation (American Institute of Physics (AIP))	JR1	SUSHI.20.JR1.2017.3.9.xml

## SUSHI Harvesting

Provide your report request details. Once you have successfully harvested your SUSHI Service Providers, go to Admin -> [SUSHI Providers](#).

Select which Service Provider to fetch from \*

**Important:** If your SUSHI Service Provider has IP restriction, make sure to add Lib

Report Type \*

Usage Date Range \*

Begin Date: Jan 2017

End Date: Dec 2017

**Warning:** Limit your date range to 12 months/1 year span (or less) per each request. Providers only allow harvesting of usage for maximum of 1 year date range.

Update type

Add to existing values if date exists

Overwrite values if date exists

# Identify

- E-books, e-journals, databases (non-COUNTER reports)
- Discovery service
- Link resolver, A to Z
- Patron-driven acquisitions (PDA)
- Website analytics (e.g., Google Analytics)

# Prioritize

- What do you spend the most money on?
- Looking at a journal/database cancellation project?
- How many/what type of staff are available to do work?
- Which stats are easiest to gather? Which are hardest?
- COUNTER-compliant or non-compliant stats?
- Interested in aggregators or individual titles?
- Hemorrhaging money on PDA?
- More interested in what patrons are using or how they're using it?



Acquire

OBTAIN

# Obtain - Manual Collection (Online or Email)

## Delivery via E-mail

Select year:

Select range:

From:

To:

### Report type

Select all reports

Journal Report 1 (Number of Successful Full-Text Article Requests by Month and Journal)

Journal Report 1 GOA (Number of Successful Gold Open Access Full-Text Article Requests by Month and Journal)

Journal Report 1a (Number of Successful Full-Text Article Requests from an Archive by Month and Journal)

Journal Report 2 (Access Denied to Full-Text Articles by Month, Journal and Category)

Journal Report 3 (Number of Successful Item Requests by Month, Journal and Page Type)

Journal Report 5 (Number of Successful Full-Text Article Requests by Year-of-Publication (YOP) and Journal)

Platform Report 1 (Total Searches, Result Clicks and Record Views by Month and Platform)

Database Report 1 (Total Searches, Result Clicks and Record Views by Month and Database)

Database Report 2 (Access Denied by Month, Database and Category)

Book Report 2 (Number of Successful Section Requests by Month)  XML

Book Report 3 (Access Denied to Content Items by Month, Title and Author)  HTML

Title Report 1 (Number of Successful Requests for Journal Full-Text)  Tab-delimited text

Title Report 2 (Access Denied to Full-Text Items by Month, Title and Author)

Title Report 3 (Number of Successful Item Requests by Month, Title and Author)

### Format type

XML

HTML

Tab-delimited text

### Recipients

All administrators of this organization

# Obtain - Automatic Harvest (SUSHI Software)

<b>Platform Name</b> <b>Allen Press Pinnacle (American Marketing Association)</b> <a href="#">Load Usage</a>		
<b>COUNTER Compliant</b>	<b>Supports SUSHI</b>	<b>Date/Time of Last Load (GMT)</b>
Yes	Yes	--

---

**Details** | [Reports to Load \(0\)](#) | [Selected Packages \(0\)](#)

**Platform Status**

Active ▼

**Usage Statistics URL**

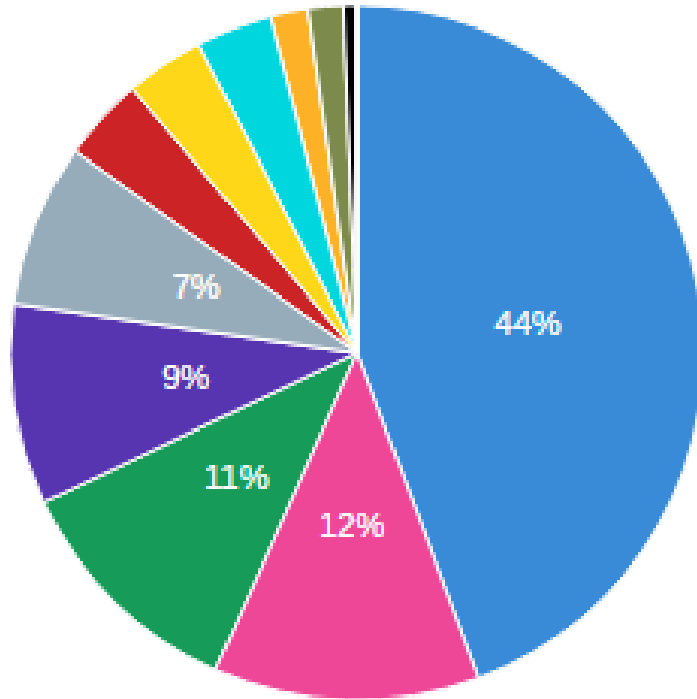
**Usage Credentials Username**

# Obtain - Tips 1 & 2

Title on LibGuide	COUNTER Compliant?	Day Available?	URL	Username	Password	last update	Notes
American Chemical Society (2009- )	yes	4	<a href="http://pubs.acs.org/action/institutionUsageReport">http://pubs.acs.org/action/institutionUsageReport</a>			3/20/2017	
American Cleft Palate-Craniofacial Association (2015- )	yes		<a href="http://www.cpcjournal.org/loi/cpcj">http://www.cpcjournal.org/loi/cpcj</a>			3/20/2017	Log in. Click on "Join" the "You are managing Data link.
American Economic Association (2017- )	yes		<a href="http://pubs.aeaweb.org/action/showPreferences">http://pubs.aeaweb.org/action/showPreferences</a>			2/13/2017	
American Journal of Public Health			<a href="https://ajph.aphapublications.org/action/showLogin">https://ajph.aphapublications.org/action/showLogin</a>			2/13/2017	
American Mathematical Society (2011- )	yes		<a href="http://www.ams.org/CounterSushiServer/">http://www.ams.org/CounterSushiServer/</a>			2/13/2017	
American Meteorological Society (2010- )	yes	3	<a href="https://journals.ametsoc.org/action/showLogin?">https://journals.ametsoc.org/action/showLogin?</a>			2/13/2017	
American Occupational Therapy Association (2014- ) aka ajot	yes		<a href="http://sitemaster.ajot.aota.org/admin/login.aspx">http://sitemaster.ajot.aota.org/admin/login.aspx</a>			2/13/2017	newly added (jwb)
American Physical Society (2009- )	yes	5	<a href="https://librarians.aps.org/account/usage">https://librarians.aps.org/account/usage</a>			2/13/2017	Click Usage Statistics Report 1 R4). Click
APA PsycInfo (2012- )	yes		<a href="http://psycnetreports.org/Login.aspx?ReturnUrl=%2fDefault.aspx">http://psycnetreports.org/Login.aspx?ReturnUrl=%2fDefault.aspx</a>			2/13/2017	
American Psychiatric Publishing (Sept 2011- )	yes		<a href="http://psychiatryonline.org/">http://psychiatryonline.org/</a>			2/13/2017	
American Society of Mechanical Engineers	yes		<a href="http://asmedigitalcollection.asme.org/signin.aspx?RedirectURL=/signin.aspx?RedirectURL=/">http://asmedigitalcollection.asme.org/signin.aspx?RedirectURL=/signin.aspx?RedirectURL=/</a>			2/13/2017	After downloading E "Enable Editing" but
American Speech Language Hearing Association	yes		<a href="http://sitemaster.pubs.asha.org/admin/login.aspx">http://sitemaster.pubs.asha.org/admin/login.aspx</a>			2/13/2017	After downloading E "Enable Editing" but

# Obtain - Tip 3

**Section Usage by Video Views**  
*(792 Journal Video Views)*



Search: journals | v

advanced

Month	Journals retrieved
2016-1	525
2016-2	1565
2016-3	292
2016-4	1267
2016-5	1806
2016-6	608
2016-7	1202
2016-8	1181
2016-9	310
2016-10	448
2016-11	1823
2016-12	552
2017-1	692
2017-2	493

# Obtain - Tip 4

<http://highwire.stanford.edu/librarians/>

The screenshot displays the HighWire administrator interface. At the top, the 'ADMINISTRATOR TOOLBOX' is visible. Below it, the 'Administrators only' section contains two main areas: 'View Subscriptions' and 'Usage Reports'. The 'View Subscriptions' area includes links for 'Titles you administer' and 'All titles administered at your institution'. The 'Usage Reports' area includes 'Generate COUNTER usage reports', 'Learn how to establish SUSHI feeds', 'Be notified when usage reports are available (send email)', and 'List of publications which allow librarians to download usage statistics'. To the right, the 'Manage Subscriptions & Access' section includes links for 'Associate subscriptions to your HighWire account', 'Create/update IP address groups', 'OpenURL configuration', 'Manage Institutional Images', 'Shibboleth profiles', and 'Subscription expiration alerts'. Below the toolbox, there are links for 'How to use the administrator tools' and 'Need technical support?'. The main content area features a 'LIFE' logo and a search bar. A navigation menu includes 'Account info', 'Institutional administration', 'Subscription', 'IP Ranges', 'Administrators', 'Banner', 'Reference Linking', 'TPS Setup', 'Usage Data', 'Holdings File', and 'Help Desk'. The 'Subscription' section shows 'You are managing Miami University Library (AAMR00271360)' with a 'Change' button highlighted by a red arrow. Below this, it states 'View your current subscriptions.' and 'Your institution currently has access to the following titles:'. A table lists the following titles, coverage, and ISSN numbers:

Journal title	Coverage	ISSN
<a href="#">American Journal on Intellectual and Developmental Disabilities</a>	All articles	1944-7515
<a href="#">American Journal on Intellectual and Developmental Disabilities</a>	All articles	1944-7515
<a href="#">American Journal on Intellectual and Developmental Disabilities</a>	All articles from Jan 1, 2010 to Dec 31, 2015	1944-7515
<a href="#">American Journal on Intellectual and Developmental Disabilities</a>	All articles from Jan 1, 2017 to Dec 31, 2017	1944-7515
<a href="#">Intellectual and Developmental Disabilities</a>	All articles	1934-9491
<a href="#">Intellectual and Developmental Disabilities</a>	All articles	1934-9491
<a href="#">Intellectual and Developmental Disabilities</a>	All articles from Jan 1, 2010 to Dec 31, 2015	1934-9491



# Obtain - Tip 6

## *Will my historical usage data be available?*

COUNTER Reports from 2014-2016 will be maintained. These will be bundled into a single legacy report zip file and available in your account on the Library Resource Center. Reports from January 2014 through October 2016 will be available immediately. Reports from November 2016 and the first half of December 2016 will be available via the Library Resource Center in early January 2017.

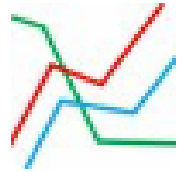
Counter Report prior to 2014 will not be accessible after the platform migration. We encourage you to download and save your historical usage data by December 7, 2016. If you encounter any difficulties, please contact [help@scitation.org](mailto:help@scitation.org).



# Useful Resources

- Fleming-May, Rachel A. and Jill E. Grogg (2010) *Library Technology Reports*, 46:6, DOI: [10.5860/ltr.46n6](https://doi.org/10.5860/ltr.46n6)
- Leffler, Jennifer J. (2016) "Getting Started with COUNTER Statistics", *The Serials Librarian*, 70:104, 356-360, DOI: [10.1080/0361526X.2016.1157740](https://doi.org/10.1080/0361526X.2016.1157740)
- Pesch, Oliver (2017) "COUNTER Release 5: What's New and What It Means to Libraries", *The Serials Librarian*, 73:3-4, 195-207, DOI: [10.1080/0361526X.2017.1391153](https://doi.org/10.1080/0361526X.2017.1391153)
- Pesch, Oliver (2015) "Implementing SUSHI and COUNTER: A Primer for Librarians", *The Serials Librarian*, 69:2, 107-125, DOI: [10.1080/0361526X.2015.1063029](https://doi.org/10.1080/0361526X.2015.1063029)

# Questions?



**Fake Library Stats** @FakeLibStats · 30 Mar 2012



Best way to get annoying coworkers to leave you alone is to ask if they'd like to help you with the library **statistics**



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